

Holiday Booking



Property Reference :

Date from:

Date to :

You must vacate the property by the date and time shown

(Confirm dates available by telephone before booking)

Name :

Address :

Post Code :

Country : Tel : Email :

**AUCTIONEERS, ESTATE AGENTS
& PROPERTY MANAGERS**

INCORPORATING

DALTON & HAGUE ESTATE AGENTS

70 Main Street, Sedbergh

Cumbria LA10 5AD

Tel: 015396 20293 Fax: 015396 21650

Email info@dalesproperty.co.uk

www.dalesproperty.co.uk

Number in Party: The number of people staying in the property must not exceed the permitted number or the number stated below. An additional charge will be made if the agreed number is exceeded or in the event that the permitted number is exceeded you will be asked to leave.

Adults: Teenagers: Children: Babies:

Pets: (Are not allowed unless specifically stated in the details.)

Type and Breed of Pet:

(Please note, there is a £20 charge per pet per holiday)

Holiday Property Rental £

Beds required:

Doubles 1 Singles 1

Others only available if mentioned in details

Bunk Bed-settees/Z-bed Cot High chair

Payment

Deposit of £120 per property per week (If your holiday is less than 6 weeks away enclose full rental) + pets (£20 per pet per holiday)

Deposit £

Balance £

Pets £

Total £

Payment now included £

Please sign below to show that you have read and accept the general information and booking conditions

SIGNATURE:

PRINT NAME:

DATE:

Keys may be collected from these offices during normal office hours 9.00am till 5.00 pm Monday to Friday and 10.00am till 1.00pm Saturday.

Outside office hours keys may be collected from Spar on Main Street

The property must be vacated by 10.00am and keys must be returned to these offices by 10.30am on the day of departure.

1. Christopher Whelan Holidays ("the Agent") acts entirely as a booking agent. It arranges bookings and reservations of holiday accommodation as agents for holidaymakers ("the Holidaymaker").

2. FORMATION OF CONTRACT

A binding contract between the Holidaymaker and the owner of the holiday accommodation (the Property Owner") shall be entered into on the Agent issuing the holiday confirmation as agent for the Property Owner. The holiday maker is responsible for payment of the price of the holiday and the compliance of members of the party on holiday with the Booking Terms and Conditions as set out.

3. ALTERNATIVE ACCOMMODATION

Should the holiday accommodation requested by the Holidaymaker not be available for any reason the Agent shall where possible offer alternative similar holiday accommodation. However, the Agent cannot be under any further obligation or liability for any losses or expenses arising from any alternative holiday accommodation being arranged, or for inconvenience caused, in the event of a property being removed from the list by an owner for whatever reason.

4. LIMITATION OF LIABILITIES

The use of accommodation and amenities, where offered, is entirely at the holidaymaker's own risk, and no responsibility can be accepted for injury, nor for the loss or damage to the holidaymaker's belongings. No responsibility can be accepted for loss or damage to any car or its contents.

5. BOOKINGS FROM MINORS

Bookies will not be accepted for groups or individuals under the age of 18.

6. WARRANTIES

The Agent does not warrant and is in no way responsible for the accuracy of any verbal information given or statements made.

7. CHARGES

We reserve the right to pass on any Bank Charges in the conversion of Foreign Currency. Cheques returned by the Bank, either to represent or to refer to drawer, will be charged at £20 to cover costs and inconvenience.

8. PETS

Some of the property owners will accept pets. There is a charge of £20 per holiday per pet. You should check if pets are allowed and obtain permission. Please advise the number and breed at the time of booking and observe and respect the following rules:

- a. Keep pets off furniture and exercise outside. Do not permit pets in bedrooms or leave them unattended in the property.
- b. Remove any pet hair and soiling from the property including the garden/patio before you leave. Extra charges will be levied for excess cleaning needed due to pets after departure.

9. OWNERSHIP OF THE HOLIDAY ACCOMMODATION

The Agent does not own or operate the holiday accommodation which it books on behalf of the Holidaymaker and accordingly, its use is subject to the Terms and Conditions of the Property Owners.

10. REPAIR AND CLEANLINESS

The Holidaymaker is responsible for the holiday accommodation and its equipment during the period of the holiday and is expected to take all reasonable care of it. You are advised to check on arrival and report any shortcomings, damage or missing items immediately to the owner or his/her representative so that the matter can be remedied for you. No claim can be considered for such matters not so notified. The Holidaymaker undertakes to report and pay for any damage caused to the holiday accommodation or for equipment lost, damaged, or stolen during his occupancy. All the equipment, utensils etc. must be left in a clean condition at the end of the holiday, and the accommodation must be left in the same state of cleanliness and general order in which it was found. The owner of the holiday property should be compensated for any damage and breakages which may occur. Fair wear and tear excepted.

11. ALTERATIONS TO INFORMATION PROVIDED

The information contained in any brochure and the booking form is believed to be accurate at the time of going to press. However, the Agent reserves the right to make alterations thereto and shall endeavour to inform the Holidaymaker of such alterations. If the alterations prove unacceptable to the Holidaymaker then alternative accommodation will be arranged or a full refund of monies paid will be given.

12. NUMBER OF PERSONS USING THE HOLIDAY ACCOMMODATION

The number of persons using the holiday accommodation (except for babies in cots where applicable) shall not exceed the maximum number stated in the brochure unless otherwise arranged. Any Cots provided shall be deemed suitable only for children of 2yrs and under - Cots are only available by arrangement at the time of booking and when included in the property description. The Property Owner is entitled to refuse admission to any persons or animals not declared/named on the Booking Form or agreed to in writing at an earlier date.

13. ACCESS

The property Owner or his representatives shall be allowed access to the holiday accommodation at any reasonable time during any holiday occupancy.

14. COMPLAINTS

Whilst every care is taken to ensure complete satisfaction with your holiday accommodation, should you have any cause for complaint you should follow we cannot stress too strongly the following points:

- a) Complaints should be taken up immediately with the owner or caretaker.
- b) If the problem is not resolved report to the Agent who will take any action possible to remedy the problem. Should equipment fail, please note that although frequently checked, items not reported by departing occupants as faulty may not be detected.
- c) Complaints not reported at the time cannot be entertained subsequently and it is regretted that no correspondence can be entered into in the case of complaints made after you return home when it is impossible for them to be effectively investigated.